

## **Program B: Patient Care**

Program Authorization: R.S. 36:256 ( c ); R.S. 28:1 - 723

### **Program Description**

The mission of the Patient Care Program is to provide quality assessment, diagnosis, treatment, and rehabilitation services to patients whose psychiatric/substance abuse disorders are of sufficient severity to require inpatient treatment. These include (1) adult clients in need of intermediate to long-term care, (2) adolescent and children in need of comprehensive psychiatric treatment, and (3) adults in need of intermediate psychiatric care on a day hospital basis. Central Louisiana State Hospital's specific mission within the Office of Mental Health (OMH) is to provide important services to clients in the mental health regions served by the hospital. The hospital is committed to cooperative work with other state agencies and with the state and regional mental health programs to ensure the integration and coordination of hospital-community services into a comprehensive system of mental health care. The goal of the Patient Care Program is to provide inpatient evaluation, treatment and rehabilitation for the mentally ill population of Central Louisiana State Hospital various catchment areas.

Major activities of this program include Adaptive Behavior Services, Structure Rehabilitation Services, Day Hospital, Geriatric Psychiatric Unit, and Adolescent/children's Services. Central Louisiana State Hospital - Area C includes three major components organized into an integrated system of care: i.e., Emergency Services, Community Treatment and Supports, and Specialized Inpatient Services.

Emergency Services provide a rapid evaluation and treatment response to persons in need of acute psychiatric care and include Crisis Responses Services and Seasonal Disaster Responses services. Crisis Response Services are an integrated array of services including: Regional Acute Psychiatric Inpatient Units; 24- hour Crisis Telephone Lines; 24-hour Face-to-Face Evaluation; Mobile/In-Home Crisis Teams; and Crisis Respite services, although all of these components may not be present in each region within the Service Area. The Regional Acute Psychiatric Units are short-stay (less than 14 days) inpatient programs providing rapid crisis response and stabilization to persons in need of an inpatient level-of-care (i.e., suicidal, homicidal, gravely disabled) and are a major component of the emergency services within the Area. Persons in need of further intensive inpatient services are referred to the State Psychiatric Hospital Program; otherwise they are seen for continued outpatient care in Community Mental Health Centers (see below). The regional acute units operating for this area are listed under Agency Description. Crisis Lines and Face-to-Face Evaluation provide crisis assessment, information and referral, and counseling to persons in need 24 hours a day and 7 days a week, and provide coordination for continued care. Mobile/In-Home Crisis Teams and Crisis Respite provide crisis intervention, supports, and stabilization in natural settings, such as person's homes, for those emergency situations not requiring a hospital level-of-care. The Seasonal Disaster Services provide an emergency response to natural or man-made disasters, such as hurricanes, floods, tornadoes, chemical disasters, and acts of terrorism. Office of Mental Health is the lead agency for coordinating the mental health response to presidential-declared disasters, including application for and utilization of federal emergency funding.

Community Treatment and Supports include: Community Mental Health Centers (CMHC); Regional Pharmacies; Psychosocial Rehabilitation/Day Programs; Residential Programs; Community and Family Support; and other non-traditional contracted community treatment and support services, such as case management, supported employment, supported housing, and consumer care emergency resources. CMHCs are state licensed programs offering an array of community-based

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services including screening and assessment, psychiatric evaluation, emergency care, psychotherapy (individual, family, group), medication administration and casework services, and specialized services for children/youth, elderly, and forensic populations in need of outpatient services. The CMHC is the locus of coordination and integration of all community-based care for the person served within the Region/Area. There are several CMHCs in each region within the Area, with a large regional center at the hub, and these centers are listed under Agency Description. Regional Pharmacies provide psychotropic medication for all non-Medicaid persons served in each of the clinics within the Area. Psychosocial Rehabilitation/Day Programs provide peers persons with opportunities for learning new community and adaptive living skills, including work skills, and for developing networks of natural and peer supports, learning self-help community activities, and establishing supportive social relations and recreational skills. In addition, the Day Programs provide a secure, structured program where individuals experiencing serious disruption in their routine adaptive living behaviors due to their illness can receive daily treatment and support near their homes and outside of a hospital setting. Residential Programs provide community-based living opportunities for those persons needing this type of structure and support. Residential programs include traditional Group Homes, as well as more contemporary supported living options, such as supervised apartments. Community and Family Support (Act 378 of 1989) programs are designed to assist individuals in their own home and with their families and to further prevent out-of- home placement utilizing a wide range of supports including respite care, assistance with medical and dental care, recreational services, and transportation services. The Area contracts for other treatment and support services as needed to further compliment the array of existing programs.

Specialized Inpatient Services refer to the State Psychiatric Hospital Program(s), which provide an array of services to persons in need of intermediate- or long- term psychiatric inpatient care, including special treatment populations, such as those persons who are forensically involved, affected by substance abuse, or with developmental neuropsychiatry disorders. Programs are also specialized to meet the needs of children/youth and adults. The State Psychiatric Hospitals are coordinated with community emergency services, treatments, and supports, and provide inpatient evaluation, diagnosis, treatment, and rehabilitation. Treatment services include individual, family, and group psychotherapy, recreational and occupational therapy, art and music therapy, work therapy, speech and hearing therapy, nutritional counseling, dental services, pastoral care services, and limited diagnostic medical services. Rehabilitative services assist adult persons in returning to work, and educational services are available to children/adolescents through the Department of Education, Special School District #1. Forensic services include competency evaluation and restoration for those persons committed to inpatient care on the recommendation of the Sanity Commission, persons found not guilty by reason of insanity, and other forensically involved persons with mental illness. The hospital program is coordinated other state agency services to provide a holistic plan of care. All services are provided in accordance with the Joint Commission on Accreditation of Health Organizations (JCAHO) accreditation standards and the Centers for Medicare and Medicare Services (CMS) certification standards. The State Psychiatric Hospital Program(s) in the Service Area are listed under Agency Description. Note: Area B services include a community-based forensic aftercare clinic in New Orleans and an ICF-MR group home program, which are coordinated with other Areas.

## RESOURCE ALLOCATION FOR THE PROGRAM

	ACTUAL 2000-2001	ACT 12 2001-2002	EXISTING 2001-2002	CONTINUATION 2002-2003	RECOMMENDED 2002-2003	RECOMMENDED OVER/(UNDER) EXISTING
MEANS OF FINANCING:						
STATE GENERAL FUND (Direct)	\$13,734,032	\$14,716,958	\$14,716,958	\$14,944,031	\$14,378,070	(\$338,888)
STATE GENERAL FUND BY:						
Interagency Transfers	18,992,188	22,432,356	22,938,371	23,129,732	22,672,116	(266,255)
Fees & Self-gen. Revenues	334,474	329,472	329,472	329,472	329,472	0
Statutory Dedications	0	0	0	0	0	0
Interim Emergency Board	0	0	0	0	0	0
FEDERAL FUNDS	1,171,612	216,720	216,720	216,720	216,720	0
TOTAL MEANS OF FINANCING	<b>\$34,232,306</b>	<b>\$37,695,506</b>	<b>\$38,201,521</b>	<b>\$38,619,955</b>	<b>\$37,596,378</b>	<b>(\$605,143)</b>
EXPENDITURES & REQUEST:						
Salaries	\$19,062,072	\$20,638,493	\$21,086,294	\$20,881,704	\$20,307,884	(\$778,410)
Other Compensation	284,175	340,145	317,830	317,830	317,830	0
Related Benefits	3,081,778	3,901,221	3,959,435	4,164,361	4,158,677	199,242
Total Operating Expenses	5,640,302	5,595,446	5,595,446	5,813,261	5,459,811	(135,635)
Professional Services	2,461,342	3,191,854	3,191,854	3,328,429	3,191,854	0
Total Other Charges	3,463,457	3,811,347	3,833,662	3,923,345	3,969,297	135,635
Total Acq. & Major Repairs	239,180	217,000	217,000	191,025	191,025	(25,975)
TOTAL EXPENDITURES AND REQUEST	<b>\$34,232,306</b>	<b>\$37,695,506</b>	<b>\$38,201,521</b>	<b>\$38,619,955</b>	<b>\$37,596,378</b>	<b>(\$605,143)</b>
AUTHORIZED FULL-TIME						
EQUIVALENTS: Classified	570	604	604	604	589	(15)
Unclassified	31	31	31	31	31	0
<b>TOTAL</b>	<b>601</b>	<b>635</b>	<b>635</b>	<b>635</b>	<b>620</b>	<b>(15)</b>

The Table of Organization (T.O.) has been adjusted to reflect 5 Other Charges positions transferred to the authorized T.O. for fiscal year 2002-2003.

## **SOURCE OF FUNDING**

The Patient Care Program is funded with State General Fund Interagency Transfers, Fees and Self-generated Revenue and Federal Funds. Interagency Transfers include Title XIX reimbursement for services provided to Medicaid eligible patients and reimbursements from various state and local agencies for space occupied and services received. Fees and Self-generated Revenue represents reimbursement for ineligible patients with insurance or personal payments based on a sliding fee scale and reimbursement for the cost of housing furnished to employees. Federal Funds are Title XVIII reimbursement for services provided to Medicare eligible patients.

## MAJOR FINANCIAL CHANGES

GENERAL FUND	TOTAL	T.O.	DESCRIPTION
<b>\$14,716,958</b>	<b>\$37,695,506</b>	<b>630</b>	<b>ACT 12 FISCAL YEAR 2001-2002 (Unadjusted for transfer of Other Charge positions)</b>
			<b>BA-7 TRANSACTIONS:</b>
\$0	\$506,015	0	BA-7 #147 approved by the Joint Legislative Committee on the Budget for Direct Care pay raises
<b>\$14,716,958</b>	<b>\$38,201,521</b>	<b>630</b>	<b>EXISTING OPERATING BUDGET - December 20, 2001</b>
\$0	\$511,698	0	Annualization of FY 2001-2002 Classified State Employees Merit Increase
\$0	\$512,932	0	Classified State Employees Merit Increases for FY 2002-2003
\$0	\$191,025	0	Acquisitions & Major Repairs
(\$217,000)	(\$217,000)	0	Non-Recurring Acquisitions & Major Repairs
\$0	(\$1,024,294)	0	Salary Base Adjustment
\$0	(\$408,205)	0	Attrition Adjustment
(\$121,888)	(\$121,888)	(3)	Personnel Reductions
\$0	(\$40,004)	(1)	Other Adjustment - Annualization of ACT 844
\$0	\$0	5	Monve positions from Other Charges to the authorized Table of Organization
\$0	(\$9,407)	0	Other Adjustment - Annualization of pay raise BA-7s
\$0	\$0	(11)	Transferred positions from Patient Care to Administration and Support
<b>\$14,378,070</b>	<b>\$37,596,378</b>	<b>620</b>	<b>TOTAL RECOMMENDED</b>
<b>\$0</b>	<b>\$0</b>	<b>0</b>	<b>LESS GOVERNOR'S SUPPLEMENTARY RECOMMENDATIONS</b>
<b>\$14,378,070</b>	<b>\$37,596,378</b>	<b>620</b>	<b>BASE EXECUTIVE BUDGET FISCAL YEAR 2002-2003</b>
			SUPPLEMENTARY RECOMMENDATIONS CONTINGENT ON NEW REVENUE:
\$0	\$0	0	None
<b>\$0</b>	<b>\$0</b>	<b>0</b>	<b>TOTAL SUPPLEMENTARY RECOMMENDATIONS CONTINGENT ON NEW REVENUE</b>
<b>\$14,378,070</b>	<b>\$37,596,378</b>	<b>620</b>	<b>GRAND TOTAL RECOMMENDED</b>

## PROFESSIONAL SERVICES

\$20,769	Contract to provide Neurological coverage for clients at the hospital and to interpret electroencephalogram tracings
\$4,800	Consultant in Internal Medicine to provide interpretation of electroencephalograms
\$2,880	Electroencephalogram Technician Services to work with patients to obtain appropriate readings for interpretation by neurologist
\$203,457	Physician services to provide diagnostic and treatment services to patients
\$30,000	Physical therapist that provides a therapy horseback riding program (Equine therapy)
\$74,275	Consultant to prepare for Joint Commission on the Accreditation of Healthcare Organizations' surveys
\$10,000	Speech therapist required to provide assessment of speech and language where indicated; provide counseling, treatment and rehabilitation when needed
\$6,000	Contract with a registered nurse to provide professional psychiatric nursing consultation to the hospital's nursing department and its professional staff
\$25,000	Contractor to provide audiological screening, testing and proper fitting of hearing aides for those patients requiring such services
\$3,240	Contract to provide a qualified interpreter for deaf clients on an as needed basis
\$25,000	Contracted services to provide general dentistry services to patients
\$26,813	Professional travel
\$6,192	Contract to provide for operation of extensive patient library on the grounds of the hospital
\$92,560	Chaplaincy program providing pastoral visitations and conducts religious services for patients at the hospital
\$1,513,604	Contracted staff psychiatrists to provide psychiatric services as well as medical care to patients.
\$20,000	Quality Management Consultant
\$37,500	Security Provided by Rapides Parish Sheriff's Department
\$1,089,764	Operation of psychiatric acute unit at Huey P. Long Medical Center
<b>\$3,191,854</b>	<b>TOTAL PROFESSIONAL SERVICES</b>

## OTHER CHARGES

\$181,816	Contracted services provided for crisis intervention via public access to 24-hour crisis line, Mobil crisis response service in Orleans and Jefferson parishes, crisis interventions at each mental health center during business hours, acute care programs in general hospitals, efficient and effective crisis screening and care with the crisis intervention (CIU) at Charity Hospital in New Orleans, increase in number of programs in Region 1 and community education about other available crisis services.
\$446,066	Provides a wide range of direct treatment services which compromise the continuum of community based mental health treatment. These activities include Assertive Community Treatment services, Day Treatment, Case Management, and Integrated Services (for persons with co-occurring mental health and substance abuse disorders). These activities facilitate continued access to services through supportive and flexible interventions for persons with severe mental illness and/or serious emotional/behavioral disorders.
\$400,812	Provides services to assist consumers in finding and keeping housing. Specific services include rent subsidies, board and care, supportive housing, supervised apartments, home settlement, and moving expenses
\$218,315	Provides Consumer Care resources through wraparound funds, community care flex funds, consumer resource centers, and family subsidies.
\$28,860	Provides Adult Employment services through consumer position in the Office of Mental Health, Parent Liaisons, and Employment Development programs. These services create, enhance, and support employment of consumers and parents of children with emotional/behavioral disorders
\$220,730	Provides community-based activities to promote and strengthen the abilities of families of children and youth with E/BD to successfully use resources and opportunities available in the community and to create supportive networks that decrease vulnerabilities and keep children in the community and in school.
\$1,237,846	Provides community-based activities designed to promote and strengthen the abilities of consumers, family members of adult consumers, families of children and youth with E/BD to successfully use resources and opportunities available in the community and to create supportive networks that decrease vulnerabilities and keep adult consumers and children in the community and in work/school
\$669,494	Provides an aspect of the continuum of community-based mental health services includes specialized initiatives which facilitate the overall capacity of OMH to provide support services to persons with mental illness.
\$286,448	Provides monthly subsidies to families to keep emotionally disturbed/disordered children in the home, to prevent out of placement, I.e. hospital, foster home and group homes.
\$46,425	Provides payments to clients workers
<b>\$3,736,812</b>	<b>SUB-TOTAL OTHER CHARGES</b>
	<b>Interagency Transfers:</b>
\$96,850	Purchase of office supplies and commodities from various state agencies
\$135,635	Payment to the Office of Telecommunications Management
<b>\$232,485</b>	<b>SUB-TOTAL INTERAGENCY TRANSFERS</b>
<b>\$3,969,297</b>	<b>TOTAL OTHER CHARGES</b>

## **ACQUISITIONS AND MAJOR REPAIRS**

\$191,025 Recommended level of funding for the replacement and repairs of obsolete, inoperable or damaged equipment

**\$191,025 TOTAL ACQUISITIONS AND MAJOR REPAIRS**